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General information

Since its founding in 1976, Acer has achieved the goal of breaking the barriers between people and technology. Globally, Acer ranks No. 2 for total PCs and notebooks. A profitable and sustainable Channel Business Model is instrumental to the company's continuing growth, while its multi-brand approach effectively integrates Acer, Gateway, Packard Bell, and eMachines brands in worldwide markets.

Acer strives to design environmentally friendly products and establish a green supply chain through collaboration with suppliers. Acer is proud to be a Worldwide Partner of the Olympic Movement, including the Vancouver 2010 Olympic Winter and London 2012 Olympic Games.

Over 30 years of making history in the fast-paced IT industry, Acer's far-reaching strategy of focusing on R&D and marketing development has laid the foundations and created a company ready to embrace the challenges of the future. The Acer Group employs 8,000 people worldwide. Estimated revenues for 2010 reached US\$19.9 billion.

Project description

ATM S.A. provided 2 E1 lines dedicated for ISDN PRI (30B+D) voice services. Both lines were terminated to the customer location in Mokotów Business Park. The lines were built using fiber optics. The crucial point of the project was providing continuity of working due to Acer Poland Contact Center located in Warsaw office.

ATM transferred Acer Poland numbers (200 DDIs) from the former operator and launched whole DDI range on both ATM E1 lines.

Project realization

Project realization and real switching to ATM SA ISDN services was precisely scheduled between Acer Poland former operator and ATM realization department. Thanks to that the implementation and migration were smooth and did not bring a technical problems and inconveniences.

Zdzisław Wysocki
Service Manager