

Backup Office

A backup office for key staff — an important element of Business Continuity Planning

Service technology partner



Loss of business continuity resulting from lack of access to company data due to malfunctions, random events, force majeure and other external factors is a recurring problem for many CEOs and senior executives, regardless of the size of the organization they manage. Interruptions to operational continuity may expose a business to significant financial losses, and above all to loss of credibility and customers' trust.

To avoid this, Atman offers the Backup Office service, whereby it maintains in operational readiness a dedicated office space together with computer equipment, guaranteeing to clients that it will be ready to use when such a need arises, as well as for purposes of periodic tests relating to business continuity plans.

Access to data and software is provided using the latest technologies offered by Microsoft – **dedicated Microsoft Windows virtual desktops**.

Main benefits

- **Continuity of the work** of key teams of staff in crisis situations
- **Retention of the trust** of customers and the ability to communicate with them even in a crisis
- **Low monthly fees** for maintaining working positions in a state of readiness
- **Avoidance of expenditure** on preparing, equipping and maintaining your own backup office
- **Avoidance of expenditure** on maintaining IT personnel
- **High flexibility** thanks to the ability to make modifications to the dedicated virtual desktops
- **Short time** required to bring working positions into operation
- **24-hour access** to the backup office
- **Access** to the company's LAN/WAN and to the Internet
- **Ability** to test and verify emergency procedures



Technical conditions

Under the service we provide:

- Air-conditioned office space with working positions equipped with:
 - » Desks with non-swivel chairs
 - » PC computers with uninterrupted power supply, connected by a local network
 - » Telephones with direct and extension numbers
 - » Access to printers, fax machines, photocopiers
- A dedicated virtual desktop
- Physical security and a system of access control and registration
- Dedicated reception service
- Access to social facilities (toilets, kitchens)
- Parking places
- A guaranteed time for bringing working positions into service, matched to the client's requirements and priorities
- Confidentiality of information relating to the service (including identification of clients and the manner and dates of use of the backup office)

The basic offer may be flexibly extended to include additional elements, according to the client's individual requirements.



**Atman Data Center
Warsaw-1**



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ATM S.A. is the Polish data center market leader as well as an expert in security of data transmission and processing. Under the Atman brand the company provides colocation, hosting and cloud computing services in its data centers with 16,470 sq m of the total space. Using own international links and fiber-optic networks in the largest Polish cities, Atman offers broadband IP services, including Internet access and data transmission. Major recipients of the services are telecommunications operators, traditional media, Internet portals, financial institutions, commercial and industrial companies.

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